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DOMAIN MANAGEMENT PACKAGES

Maintenance & Administration
for Digital Services Infrastructure.



01252 713 540



No Nonsense Marketing

6:1

DOMAIN MANAGEMENT PACKAGES.



KEY FEATURES

Avoid Time Sapping Tech Frustration and Prevent Digital Disasters.

Don't let your business become another digital disaster statistic. When you add this optional service to your hosting package you can leave the technical stuff to us. We'll have your back with regular maintenance, disaster prevention and recovery for your digital assets. So you can work continuously without interruptions.

STANDARD WITH ALL OUR SERVICES



100% No Nonsense Service.

We know how frustrating it can be to deal with automation and jargon. That's why we promise genuine customer service. You can call or message us for help and we'll never leave you feeling confused or abandoned.



Referral Discount Scheme.

When you refer new clients you'll both benefit from 10% discount. You will receive a rebate on your last invoice, once your referral has been billed their first.



Pay Monthly.

Spread the cost of your management package and cancel at any time.



Full Operational Support.

All configuration adjustments and service installations are included.



Website Software Updates.

We keep everything working seamlessly with core software, website plugin and theme updates all checked and tested for compatibility before installation.



Remote Backups.

Keep your data safe with scheduled incremental backups that protect your domain, websites and databases from user error and risks.



Additional Web Security.

Depend on us to manage user on boarding and website certificates. As well as regular infrastructure scans for protection against viruses and malware.



24/7 Monitoring.

Enjoy reassurance that all services are always live and in full working order.



Disaster Recovery.

Get priority problem solving if something goes wrong. With the least amount of disruption and fuss to your business.

SPECIFICATIONS

		START-UP	BUSINESS	BUSINESS PLUS
TERMS	Product Code	SOE4010	SOE4011	SOE4012
	Price	SEE CURRENT PRICE LIST		
	Service Requirements	HOSTING ACCOUNT REQUIRED		
	Minimum Term	TWO CALENDAR MONTHS		
	Payment	PAY MONTHLY		
	Service Setup Period	24 HOURS		
	Cancellation Notice Period	ONE MONTH		
	Dedicated Account Manager	✓	✓	✓
ADMINISTRATION	Full Back-end Panel Management	✓	✓	✓
	Domain Name Research & Sourcing <i>(Cost of the domain name not included - charged at cost)</i>	✓ PAY AS YOU GO	✓ PAY AS YOU GO	✓
	Domain Name Renewal Service	✓	✓	✓
	Domain Application Management	✓	✓	✓
	Domain & Sub-domain Installation	✓	✓	✓
	Wordpress Software Updates	✓ MONTHLY	✓ MONTHLY	✓ TWICE MONTHLY
	Software Update Compatibility Checks	✓	✓	✓
	Website Security Certificate Management	✓	✓	✓
SECURITY	Domain Remote Backups	✓	✓	✓
	Domain Remote Backup Frequency	DAILY	DAILY	DAILY
	Long Term Roll-back-ability	UP TO 7 DAYS	UP TO 2 WEEKS	UP TO 4 WEEKS
	Fail-Safe Remote Website Backups <i>(Only available for Wordpress sites)</i>		✓	✓
	Full Website Backup Frequency		DAILY	DAILY
	N° of Retained Full Website Backup Sets		1	1

SPECIFICATIONS

Continued

		START-UP	BUSINESS	BUSINESS PLUS
SECURITY	Incremental Website Backup Frequency <i>(For databases and files that have changed since the full backup finished)</i>		EVERY 4 HOURS Roll back in 4 hour intervals for up to one full day	EVERY HOUR Roll back to any hour from last full day
	24/7 Uptime Monitoring	✓	✓	✓
	Full Disaster Recovery	✓	✓	✓



TERMS OF BUSINESS

All prices are plus VAT, please settle invoices on time and in full, 30 days net following invoice date. Deposit invoices are due immediately. Subscription packages are invoiced at commencement of service and on the same day each calendar month thereafter. Scan the QR code to review our full terms of business document.



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